

Collective Bargaining Exchange of Proposals

Clerical and Associated Employees

October 5th, 2010

Overview: Demographics

Demographics

Status	# of employees	Ontario	Québec
Regular Full Time (RFT) 36 hours per week	84	46	38
Regular Part Time (RPT) 2 – 5 days per week	38	35	3
Temporary Part Time (TPT) 0 – 5 days per week.	34	14	20
Summer Student	1	1	0
Total	157	96	61

Highlights

- Our Clerical Collective Agreement expires November 30, 2010
- There are 157 employees covered by this Agreement, as of September 30th, 2010
- The average age of our clerical employees is 41.6
- The average NCS of our clerical employees is 11.14 years
- 30 employees currently have 25 years or more NCS
- 8 employees are currently wage protected

Demographic data as of September 30th2010

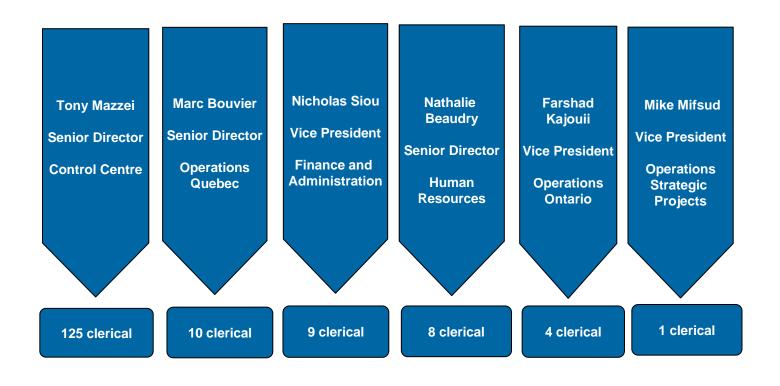
Clerical Occupations by Salary Group

	Associate A	Associate B	Associate C
Hourly rate	• \$14.04 - \$26.70	• \$12.30 - \$24.04	• \$10.80 - \$21.12
Job Titles (No. of incumbents doing the job)	 Senior Associate (15 employees) 	 Control Centre Project Support (74 employees) Finance (4 employees) Human Resources (6 employees) Payroll (1 employee) IS/IT (1 employee) Quality (0 employees) Sales & Services (1 employee) Material (3 employees) 	 Regional Support (7 employees) Administrative Support (45 employees)
Total Number Status	1514 Regular Full Time1 Regular Part Time	 90 57 Regular Full Time 17 Regular Part Time 15 Temporary Part Time 1 Student 	 52 13 Regular Full Time 20 Regular Part Time 19 Temporary Part Time

There are eleven different job titles under three classifications in the Clerical Collective Agreement



Clerical Employees in the Organization



Challenges Ahead

Our Bargaining Objectives

Our Reality

- 1. We have times of peak work load
- 2. We have technicians working off normal shifts on nights and weekends

Our Challenges

Operational Flexibility

- 1.Maintain our flexibility by matching hours of work to work load levels
- 2.Flexibility to schedule employees to meet the needs of our internal and external customers

Our Reality

- On average, our clerical employee, were absent 19 days in 2009 (in addition to vacation, union time, and already recognized company holidays)
- 2. Every dollar counts

Competitive Cost Structure

Our Challenges

- Increase capacity by reducing nonproductive time
- 2. Maintain competitive compensation model

Bargaining Objectives

Maintain Operational Flexibility

Operational Flexibility

- Article 1: Recognition and Scope
 - Discuss the inclusion of new occupations in the Collective Agreement
- Article 3.03: Deduction of Regular Dues
 - Change wording of article
- Article 9.01: Definitions
 - Change language around probationary employees
- Article 20.07: Holidays
 - Change language to align to Craft
- Article 22.02: Temporary Transfers
 - Change language

Maintain Cost Competitiveness

Cost Competitiveness

- Article 17.06: Wage Administration
 - Discuss promotional pay treatment
- Article 18: Hours of Work
 - Discuss productive time on the job
- Article 19.09: Overtime
 - Discuss provisions of language

Administrative Changes

Administrative Changes

Update

- Article 35.03: Duration
- Attachment A: Layoff Allowance Plan

Remove

- Memorandum of Agreement: Benefits
- Memorandum of Agreement: Joint Appeal Committee (Job Titles)
- Memorandum of Agreement: Job Posting Procedure (Arbitrability)
- Memorandum of Agreement: Profit Sharing
- Memorandum of Agreement: Pension (Former Nortel Employees)
- Memorandum of Agreement: Job Posting Procedure (Interim Administrative Procedure)
- Memorandum of Agreement: Merger of Collective Agreements